SKKU GUEST HOUSE USER GUIDE



2023.01.18 SKKU Guest House



The Index

- The use of Guest House and Application Rule
- The location and Appearance
- Room condition and Fee
- Reservation/Cancellation process and Refund Rules
- Check-in and Check-out process
- Notes for the Reservation and Guidelines for visitors
- Facility information
- Reservation Application and bill print out

The use of Guest House and Application Rules

Application Requirements

- People invited to our Sungkyunkwan university for the education or research
- Teaching staff who needs facilities for business reasons(Confirmed Purpose of Use)
 - * If you need to use Guest house for other reasons, please contact us.
- If you apply for single room, Only applicant himself/herself can stay.
- For double room, More than two residents would not be permitted to stay.
 - * Guests subject to quarantine are allowed to enter our Guest house after Quarantine.



The use of Guest House and Application Rules

Qualification for application

- Teaching staffs, and researchers who can access to ASIS(SKKU Information System)
- Reservation Period
 - Reservations can be made 6 months prior to your intended check-in date.

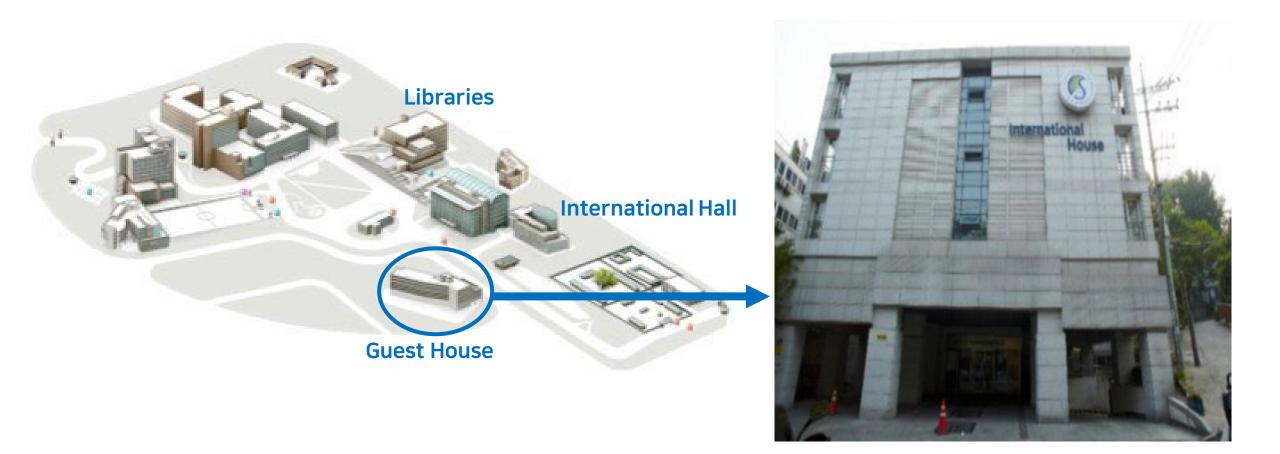
Residence Period

- Minimum of 1 day ~ Maximum of 6 months

 (If you want to stay for more 6 months, just contact us, in advance.)
- If it is inevitable, the extension application would be permitted only for once, before your check-out date.



The location and Appearance





Room condition

Room type

- Single room: Only the applicant himself/herself can stay
- Double room: A couple is allowed to stay (However, before your check-in, your identification card would be checked.(e.g. passport) More than two residents would not be permitted to stay.)

Room type	Room size	Number of room
Single room(Studio)	26.4m ²	13 rooms
Double room (Living room/2Rooms)	46.2m ²	5 rooms



Guset House fee

Fee

- Single room: 40,000 won per day
- Double room: 50,000won per day

Payment

- Payment should be made by the day before the Check-in date.
- Account transfer to a virtual account (Credit Card/Debit Card/Tax Bill are NOT AVAILABLE)
- Paying on the installment over months is available, only for those who are staying for more than 91 days (3 months) (Ex. Before your check-in, 1/3 of the whole fee would be charged. The remaining charge would be collected each month by 1/3 of the whole fee, twice.)



Reservation/Cancel Process and Refund Rules

How to make a Reservation and Check-in

- On-line application through ASIS
- After the manager's approval, the guest should be required to print out the bill on his/her own
- Payment for the fee (% If your payment has NOT been made by 17:00PM of the day before your check in date, your reservation will be canceled automatically.)
- Receiving your Room Key (Access Card) at the security office located in the main gate.

How to Cancel/Modify a Reservation

- On-line cancellation through ASIS or inquiry by making a phone call to the Housing office
- Reservation modification (Date, Room type) cannot be modified by the managers, therefore, the applicant himself/herself needs to make a new reservation after canceling the former reservation.

Rules for Refund

- Cancellation 1day before check-in date: 100% refund
- Cancellation on check-in date: 10% deduction from your full payment
- After check-in date: 10% deduction from your remaining days' fee



Check-in / Check-out process

Check-in: 14:00 ~

Visit Security Office > Identification Card and Reservation Certificate required

Check-out: ~ 12:00(Noon)

- The guests are required to clean their rooms and do the dishes before they leave.
- Visit the Security office > Return the Access Key.

Damage

• The guests are liable for any damage caused to the allocated room(s) during their stay.



Note before the Reservation and Guidelines for Visitors

Notes before Check-in

- Water, Shampoo, Soap, Toothpaste and Toothbrush need to be prepared individually.
- Amenities, such as Towels and Toilet Paper will be provided only once.
 It is the guest's responsibility to purchase extra, or prepare extra towels or toilet papers in advance.
- Guesthouse does not provide with room cleaning services nor laundry services (Changing bed sheets or towels).
 The guest is required to do the cleanings or laundries on his/her own.
- Single room is for one person only, and Double room is for two persons. We do not provide you with additional equipment, or amenities.
- Reservation that does not match our Guest house's purpose cannot be confirmed.

Cooking Facilities and Cafeteria

Cooking Facilities are provided in each room (with the dishware and utensils)



Notes before the Reservation and Guideline for Visitor

Guest Notes

- Read carefully about the notes of Facility Use.
- Do not modify or damage the facilities, furnishings and devices.
- If you find any damage or problems in facilities, please contact our manager as soon as possible.
- Please cooperate for your safety, and reduction in our maintenance expense.
- Do not bring animals into the Guesthouse.
- No smoking and No drinking indoors, or putting your shoes on.
- Do not let unauthorized visitors in.
- Do not bring inflammables to allocated rooms.
- Please refrain yourself from ill behavior that hinders the community life, such as screaming out loud.
- You have to clean the room by yourself.
- We can ask the guest for claim damages in case of poor cleaning and damaged guest house supplies.
- If you violate the rules of the guest house, we can request you to check out.
 - (* When a violation is detected immediately check-out)

Guest House communal facilities

Guest House communal facilities

- Cooling/heating system, Free WIFI
- Furniture: Bed, Bedding stuff, Closet, Desk, Table, Chair
- Electronics: Refrigerator, Electric cooktop, Electric rice cooker, Microwave, Toaster,
 Coffee pot, Desk lamp, Hair dryer, Telephone(Contact the security office)
- Kitchen utensils: Frying pan, Pot, Bowl, Cup, Spoon, Chopsticks, Fork, Knife, Chopping board, Spatula, Ladle, Scissors, etc.
- Underground parking lot (Request in advance before your stay)
- 1F: Lounge, Recycling(Outside)
- 6F: Public laundry room(Washing/Drying machine, Iron)



Single room facility

Single * Photo and actual room may differ

- Studio type, Cooking table, Toilet(Shower)
- No extra towels, Bed sheets, or cleaning services would be provided during your stay.
- Cooling/heating system, Free Wifi, Only once given(Toilet paper, Towels)
- Furniture: Bed(Single), Bedding(Blanket & Pillow), Closet, Desk, Table, Chair
- Electronics: TV, Refrigerator, Electric cooktop, Electric rice Cooker, Microwave, Toaster, Coffee pot, Desk lamp,), Hair dryer, Telephone(Contact the security office)
- Kitchen utensils: Frying pan, Pot, Bowl, Cup, Spoon, Chopsticks, fork, knife, Chopping board, Spatula, Ladle, Scissors, etc.







Double room facility

Double * Photo and actual room may differ

- Living room + 2 rooms, Cooking table, Toilet(Shower)
- No extra towels, bed sheets, or cleaning services would be provided during your stay.
- Cooling/heating system, Free Wifi, Only once given(Toilet paper, Towels)
- Furniture: Bed(Double), Bed(Single), Bedding(Blanket & Pillow), Closet(Only in one room), Desk, Table, Chair
- Electronics: TV, Refrigerator, Electric cooktop, Electric rice cooker, Microwave, Toaster, Coffee pot, Desk lamp, Hair dryer Telephone(Contact the security offi ce), Electric fan, Vacuum
- Kitchen utensils: Frying pan, Pot, Bowl, Cup, Spoon, Chopsticks, Fork, Knife, Chopping board, Spatula, Ladle, Scissors, etc.









- > King go log-in
- > King-go info(ASIS)
- > Administration Service
- > ETC Apply
- > Guest house application Apply
- > Click on the[Reservation]Button

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Step 2. Reservation Guidance & Inputting Reservation Information

- > Please read Reservation Guidance. If you agree to it, mark a check sign.(V)
- > Reservation Information > Tap: Campus Division, and Room Type
- > Select: Check In/Check out date
- > Select: [Check Reservation available chance] Button

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- > If there were to be any room available in the period, the payment notice would be automatically shown.
- However, if no rooms are available, the notice regarding the matter would come out automatically.
- (However, before the manager approves of the reservation application, all the rooms would be marked as available in the data processing.

If multiple guests apply for the same guest house, it would be served on first-come-first- served basis.

- > If the guest's Accommodation Period is longer than 3 months, the system would regard the guest as 'a guest having extended stay,' automatically. In this case, the guest has two options for the payment: full payment or payment in installment.
 - Full payment needs to be paid before check in, by a single payment
 - The Installment Payment offers the option to spread payments over monthly installment
 - ex. Guest accommodating for 4 months : may pay by installment payment plan, in maximum of 3 installments



Step 3. Input the Information of Guest

- > When Checking in, the securities would check for the guest's identification card and see if it matches the pe rsonal information submitted in the reservation. Hence, th e guests must record their personal information accuratel y in the reservation process.
- > Not allowed to Students
- > Please write exact purpose to use (ex. research X)
- > If the accompanying guest is not clear,

approval for use is not possible.0

Step 4. Input the Personal Information of the one in charge of the reservation

> Click the [Save] Button

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Step 5. After Checking the Approval, Print out the bill

- >Guest house manager will check the applications and confirm them on that very day of submitting application (On weekday standards)
 - (Approval reservation: Mon ~ Fri 09:00~17:00 / Approval is not available on weekends and holidays.)
- > When the reservation is confirmed, the Bill will be issued.
- > When the guests have checked their reservation screen, managers would change the reservation type to a [payment stand-by] > Select the 'Reservation Content' from the list, and check the following: → Tap the [Reservation Information] for identifying the room number → Tap the [Payment Information] [Bill Print] Button
 * Bill print is only available before the payment

Step 6. Make your payment during the designated period. (Account Transfer only)



Step 7. Check in after the Confirmation of your Reservation

> On the day, manager will make the reservation to definite after checking the payment.

(On weekday standards)

- > If the 'Reservation' on the list changes to 'Reservation Confirmed,'
- > [Reservation Certificate Print] Button would pop up
- > Print out the Reservation Certificate
- > You must have Reservation Certificate in order to Check-in
- > Schedule change and cancellation : 02-760-0168



Guest House inquiry: 02-760-0168

